

Teamwork
+
Trust

Toner Action started operations in 1997 in Queensland, Australia. Toner Action franchised the business the following year and at the time of writing the group has grown to over 50 franchise businesses nationwide.

As a dynamic team, Toner Action is committed to provide cost effective imaging solutions maintaining the highest standards in ethical professional practice.

Our aim is to function as your business partner. We will work with you to satisfy your imaging needs. We do not strive to be the cheapest however, we will keep striving to give you the best value.

We look forward to working with you.



Reliable
Partners
for the
long term

Imaging Hardware, Consumables, Printer Maintenance



Our Commitment to You

At Toner Action, we are proud to provide an unsurpassed level of customer service, satisfaction and product quality whether they be personal or business. Our expertise focuses on three different areas: New imaging hardware, Cartridges & consumables, and Printer maintenance. This strategic combination has successfully and consistently rewarded our customers with maximum use of equipment, minimal disruption and cost savings.

We observe the following standards

- If you are ever disappointed with our product, we will replace it until you are satisfied.
- You must always be completely satisfied with our product/service or we will refund your money.
- We always deliver our products which saves you valuable time.
- If your requirements are urgent, we will always respond within 4 hours.

New Imaging Hardware

We can save you valuable time by helping you source the right printer, facsimile, copier or multifunction machine that meets your needs. We supply a wide range of equipment such as HP, Canon, Epson, Lexmark, Brother, Kyocera and Sharp. We compile comparison tables to give you a summary of information to help with decision making.

- We analyse the information and identify the most cost effective options that meet your needs.
- The equipment you selected carries the full factory warranty.
- Upon delivery, we will setup the equipment for you unless you tell us otherwise. We ensure the equipment is working in your environment before taking leave, saving you time and resources for an IT person.

We will be an additional resource for you, in addition to the manufacturer's support (such as a help desk).

Cartridges & Consumables

We supply a wide range of original, remanufactured and compatible toner and ink cartridges for HP, Canon, Lexmark, Epson, Brother, Samsung, Xerox, Tektronix and Kyocera printers, fax machines, copiers and multi-function machines. We also supply a wide range of consumables, such as plain paper, transparencies, photo paper, imaging films and solid inks.

At Toner Action, we take pride in producing quality remanufactured cartridges.

- Every cartridge remanufactured by Toner Action has been through a minimum of *65 quality assurance checks*.
- We use only quality parts and toner.
- The result is a quality product that is guaranteed to perform until toner is depleted.

Every remanufactured you purchase helps to provide employment opportunities for the local community.

Printer Maintenance

We provide prompt printer servicing and printer repairs. Our regular maintenance helps to keep your printers in working condition so that you can operate uninterrupted.

- We work around your schedule to minimise disruption to your business.
- Our trained technicians will explain to you the work they have carried out.

We can also supply parts if the repair is to be carried by your technician.

Environment Friendly

Toner Action's recycling is in line with the state governments 3Rs drive, Reduce, Reuse and Recycle. We actively promote the recycling of toner cartridges in order to reduce the use of valuable resources to create new cartridges. This reduces the number of cartridges going to landfills. We recycle toner cartridges, toner bottles, the black anti-static plastic bags, cardboard boxes and cardboard inserts.

- Broken and unusable cartridges, replaced parts and the black anti-static bags are sorted into metal and plastics and forward to the relevant recyclers.
- Waste toner is collected in drums to be sent to the factories that make them into pellets conversion to other products.
- Excess cardboard materials such as boxes and inserts are forwarded to local recyclers.
- Excess recyclable cartridges are forwarded to other remanufacturers.